EIS™®

Absence Management with EIS

Better Absence Management Makes the Heart Grow Fonder – How Absence Management with EIS Makes HR Teams Love Your Insurance

Without proper technology, **absence management today can be a frustrating, manual process for both employees, HR leaders, insurers**... and it's certainly not making anyone's heart grow fonder.

HR leaders have to coordinate with employees, track paperwork, and coordinate with insurers... who then need to connect claims to coverage and coordinate payment in a timely manner. **It's fun for no one.**

To make matters worse, most solutions out there serve either HR leaders or insurers, not both. With the EIS Absence Management platform enhancement, you can now integrate your EIS instance with AbsenceSoft, a leading, purpose-built absence management solution. This **solves the efficiency, accuracy, and compliance challenges** faced by both HR leaders and insurers.

With the **integration of absence management into EIS Suite**, employees and HR teams can coordinate seamlessly with insurers, giving everyone **faster claims processing, easier absence management, and less manual work.**

The Experience Today – Manual Work, Friction, and Frustration

Most solutions are either focused on the HR needs or insurer needs, not both. While some try to bridge the gap between the two worlds, none do it in a seamless way that offers a best-in-class experience to everyone.

EIS brings insurer technology that makes processing and paying claims easier and more efficient by:

Automating paperwork requests and reminders

Consolidating all paperwork into one e-folder

Unifying all leave types, policies, billing, and fulfillment

With our absence management platform enhancement, you can **combine proven insurer efficiency technology** with solutions that **give your clients a best-in-class experience with capabilities like:**

Direct access for employees to submit, view, and manage absences, including:

| FMLA | Parental leave | Bereavement | Jury duty | Short-term disability | So much more |

Automatic uploading of all data and requests directly to the insurer

A **user-friendly dashboard** for HR teams to see, manage, and measure all absence-related metrics in one place

Support for employees directly, removing hours of work from HR teams

The combination of these two best-in-class solutions makes for a process that's effective, time-saving, and stress-free for everyone.
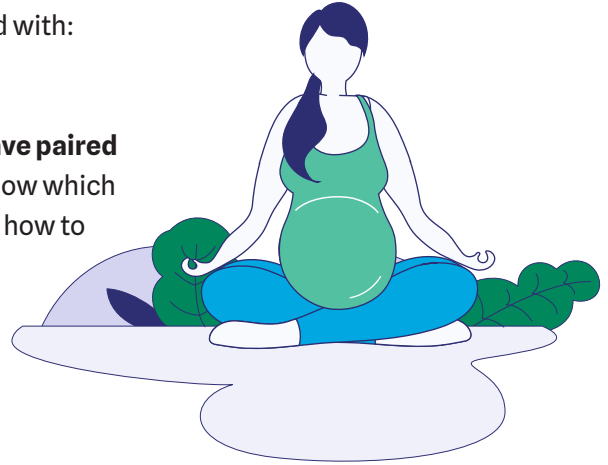
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Better Absence Management in the Real World

Let's look at a real scenario with Acme Corporation's HR Team:

Larissa is the VP of Human Resources in charge of a team of three responsible for all the HR operations for over 200 employees across the United States. Managing absences and leave claims is just one aspect of her job, but she finds it takes a lot of time.

Here are just a few of the scenarios that Larissa and her team are faced with:

A pregnant employee takes employer-sponsored paid maternity leave paired with short-term disability due to birth complications. She wants to know which type of leave to file for first, the rules around short-term disability, and how to file all of the necessary paperwork for claims.

A facility worker is injured on the job and requires worker's compensation to cover medical and rehabilitation costs, as well as short-term disability to recover. She needs to understand how to file the injury report, how to ensure her leave is covered, and who she can go to with questions.

A department manager is responsible for the care of his ill spouse, and needs to understand how to take intermittent leave with FMLA to provide transportation to appointments and respond to medical emergencies as they arise.

Each of these scenarios requires an understanding of federal, state, and company-level policies, as well as a grasp on compliance and insurance coverage. In addition, Larissa's team has to keep track of paperwork, coordinate support requests and questions with the insurer, monitor payouts, and coordinate with internal stakeholders.

EIS Absence Management Makes Employees, HR Teams, and Insurers Fond of Each Other

Employee self-service empowers employees to submit relevant information and get support directly from insurers in a user-friendly dashboard. Employees get an easy experience and HR teams no longer have the burden of coordinating paperwork and support.

All leave types are managed in one solution, creating a unified experience between insurance benefits and company-funded leave benefits. HR teams can easily see and manage short-term, long-term, and statutory disability claims and leave.

Insurer efficiency solutions like centralized access to all forms and communications, automated paperwork requests, and one single absence management portal put your team at the center of absence management, driving better client outcomes and improved retention.

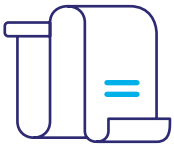**EIS** | **eisgroup.com** | **@eisgroupltd**

Improving the Entire Absence Management Ecosystem

Here are some other ways EIS Absence Management helps insurers solve common absence-related problems:

Managing Multiple Leave Types

It can be complicated for HR teams to identify the type of leave that an employee needs, help them navigate the paperwork, and then coordinate with the insurer to obtain the right coverage. EIS Absence Management removes that complexity by creating a unified platform for all claims and automating claims processing.

Frictionless Claims Processing

Claims processing is often an overly manual process, requiring information to change hands multiple times through endless back & forth. Removing the gap between absence management solutions and insurer software removes this hectic coordination and miscommunication, replacing friction with a seamless, easy process.

Employee-Focused Support and Submission

In many absence management processes, the employee experience takes a back seat. Our solution puts the employee in the driver's seat, empowering them with the information and support they need to navigate their own leave. Not only does this improve a stressful time for the employee, but it also removes manual work from the HR team and provides the insurer with direct access to timely, accurate information.

Is EIS Absence Management for You?

With a better absence management experience for everyone being such a needed solution in today's group benefits market, those who can provide it will stand head and shoulders above their competition.

Get in touch with one of our absence management experts today to see more of what this solution could do for you and your clients, setting you apart as the go-to benefits insurer.

TALK TO AN ABSENCE MANAGEMENT EXPERT AT EIS

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